

Providing a clean, safe, dependable supply of drinking water to the residents of Durham, King City, two-thirds of Tigard, and Tigard Water District.



From design to brick and mortar...

New water system facilities take shape



**Lake Oswego · Tigard
Water Partnership**

sharing water · connecting communities

Questions?

Tigard has the answers!

Your Water Bill?

Utility Billing
503-718-2460

Water Quality?

Jennifer Joe
jennifer@tigard-or.gov
503-718-2599

Water Conservation?

Jennifer Joe
jennifer@tigard-or.gov
503-718-2599

Backflow Prevention?

Hung Nguyen
hung@tigard-or.gov
503-718-2603

Water Emergencies?

Public Works
503-718-2591

After-hours

Water Emergencies?

On-call Service
503-639-1554

General Inquiries?

Public Works
503-718-2591

Every day we turn on our taps, and there it is—clean, safe water. Yet we rarely think about the pipes, pumps and storage facilities it takes to deliver that water.

Today, Tigard does not own or control its own water supply, but all that will change when the Lake Oswego/Tigard water supply comes online in 2016. Tigard has formed a partnership with Lake Oswego and is investing in a new water system that will serve both communities.

Projections show our region's population and jobs will double over the next 50 years. The Lake Oswego/Tigard water supply will ensure that Tigard can meet the future water demands of its residential customers and local industry—industry that needs a reliable water supply to expand and create new jobs.

The water treatment plant is the largest of five facilities that will form the new water system. The plant is designed to withstand a major earthquake and will use state-of-the-art water treatment methods. One such method is ozone treatment which destroys viruses, bacteria and other contaminants, and removes compounds that cause water to taste and smell earthy or musty. Work on the plant will begin soon.



The framework for a temporary work enclosure, called a cofferdam, goes into place at the river intake pump station. Once constructed, water will be pumped from the enclosure to create a dry construction zone within the riverbed.

Construction of the river intake pump station is already underway along the Clackamas River. Other facilities include nearly 10 miles of pipeline transecting four cities, a new water reservoir in Lake Oswego and a pump station in Tigard.

Drinking water sources developed through partnerships—such as the Lake Oswego Tigard Water Partnership—save ratepayers money. Tigard water customers are gaining significant savings through the cost-sharing arrangement with Lake Oswego and will continue to enjoy safe, reliable, good-tasting water into the future.

Learn more at www.lotigardwater.org

Have an in-ground irrigation system?

Please listen up...

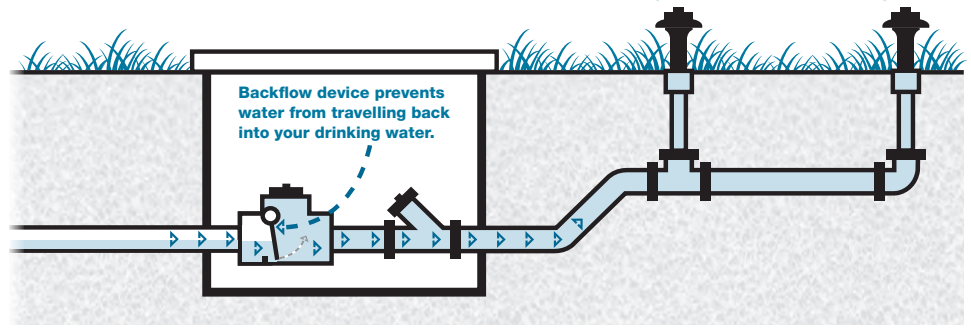
If you have an in-ground irrigation system, a backflow prevention device is part of that system. Here's some important information you need to know.

What is a backflow prevention device and what does it do?

Water within your irrigation system can become stagnant or contaminated with chemicals or animal waste. A backflow prevention device is a mechanical valve system which prevents contaminated water from being siphoned or pushed back into the drinking water system.

Why does my backflow device have to be tested?

Devices have internal seals, springs and moving parts that wear out; this can cause the device to fail. Regular testing is required—under the Oregon Administrative Rules and the Tigard Municipal Code—to ensure your device is functioning properly.



How often does my backflow device need to be tested?

Annually and any time repair work or maintenance has been performed.

Who is responsible for my backflow device?

If you own the property where the device is located, then you are responsible for testing and maintenance.

How do I get my device tested?

Contact a person who is state-certified in testing backflow devices. This individual will perform the test and submit the results to the City of

Tigard. As a convenience, the city maintains a partial list of companies offering backflow testing services on the website listed below.

What happens if I don't test my device as required?

The city has the authority to shut off your water service.

More questions?

For more information, including a partial list of companies offering testing services, please visit www.tigard-or.gov/backflow or contact Cross Connection Specialist Hung Nguyen at hung@tigard-or.gov or 503-718-2603.

GET INVOLVED! The Intergovernmental Water Board consists of representatives from the jurisdictions within the Tigard Water Service Area. Public meetings are held on the second Wednesday of each month at 5:30 p.m. in the Tigard Public Works Building Auditorium, 8777 SW Burnham Street in Tigard, Oregon.

Did you know?

Your lawn needs only one inch of water a week!

- ▶ How do you know when you have watered one inch?
- ▶ When is the best time to water?
- ▶ How do you avoid water puddling or runoff to another part of your landscape?

The answers to these questions (and more) can be found at:

www.tigard-or.gov/LawnWatering



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Tigard, OR 97223

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